



## Quality Policy

The **ASAnastasiadis&Associates, ASA**, is a flexible firm providing integrated Engineering Services and Consulting in the field of Civil Engineering works. **ASA** is firm with Professional, Academic and corresponding Strategic Alliances and Affiliates. It operates incorporating the Experience, Principles and Core Values of the Founding Members. We are enthusiasts about making our clients' vision reality, and we are passionate about exploring new ways to streamline our engineering processes in order to accomplish this objective. Our reputation, through the time lapse, is based on the following three principles respected for any kind and type of project:

- ❖ *Confidence and Responsibility towards our Clients.*
- ❖ *Reliability in project deliverables and continuing support even after project submission.*
- ❖ *Feasible, Safe, Economic and Constructible Technical Solutions.*

Towards this direction our Quality Policy is a tool to define and document the organisational goals of the company and the expectations and needs of our customers. Moreover, our services will conform to contractual requirements and all projects will be in accordance with the technical and legal codes of practice along with other statutory and regulatory requirements.

To achieve the aforementioned tasks, we shall strive to:

- ❖ *Build Trust, Transparency and maintain mutually beneficial and harmonious relationships between our valuable clients, stakeholders and shareholders.*
- ❖ *Sustain and support managerial excellence through visionary leadership and innovative efforts along with a proper implementation and continuously maintenance of a quality management system compliant with the principles of the internationally recognized standards.*
- ❖ *Sustain, support and provide the use of technology and company resources to effectively meet the client's needs and expectations.*
- ❖ *Engage competent employees, affiliates and strategic alliances and encourage the involvement, the clear problem definition and the responsibilities along with the continuously improvement of their competences and capabilities.*

The Mangers' governance, monitoring and commitment to the clients, society and engineering community safeguard the whole process of the quality policy.

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**Dr. Anthimos S. ANASTASIADIS**